THEEWATERSKLOOF MUNICPALITY 1ST QUARTER SDBIP 2023-24
SDBIP REPORT

TECHNICAL AND INFRASTRUCTURE AND IMPLEMENTATION SERVICES 1ST QUARTER SDBIP 2023-24 SDBIP REPORT

THEEWATERSKLOOF MUNICIPALITY

Internal Ref / Indicator Code	Responsible Directorate	Pre-determined Objective	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline	Source of Evidence	Calculation Type	Target Type	Original Annual Target	YTD Actual	Municipal KPA	Overall Performance for Quarter ending September 2023 to Quarter ending September 2023				Comments IA	Comments of MM
													Performance Comment	Corrective Measures	Original Target	Target	Actual	R		
TL26	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Basic services for all	Spend 95% of the project budget approved for the construction of high mast lights and streetlights by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	95%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	Deputy Director: Electricity: Submission of System Descriptions for TL Indicators attached (August 2023)		0%	0%	0%	N/A	N/A - No Performance	Tender technical evaluation submitted to SCM for evaluation before submission to BEC.
TL27	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Spend 95% of the project budget approved for the replacement streetlights with LED lights in Grabouw by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	95%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	Deputy Director: Electricity: Submission of System Descriptions for TL Indicators attached (August 2023)		0%	0%	0%	N/A	N/A - No Performance	Tender adjudication done. Appeal expires 31.1.2023.
TL28	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Complete the upgrade of the electricity network Uitsig by 31 December 2023	Project completed	1	Completion certificate	Last Value	Number	1	0	Basic Service Delivery	Deputy Director: Electricity: Submission of System Descriptions for TL Indicators attached (August 2023)		0	0	0	N/A	N/A - No Performance	Tender technical evaluation submitted to SCM for evaluation before submission to BEC.
TL29	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Replace the mini sub-station in Caledon by 31 December 2023	Mini substation replaced	1	Completion certificate	Last Value	Number	1	0	Basic Service Delivery			0	0	0	N/A	N/A - No Performance	Implementation of project in progress. Poor contract performance reported and penalities introduced against contractor.
TL30	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Basic services for all	Complete the overhead line in Protea and Disa streets (Villiersdorp) by 31 December 2023	Project completed	1	Completion certificate	Last Value	Number	1	0	Basic Service Delivery	Deputy Director: Electricity: Submission of System Descriptions for TL Indicators attached (August 2023)		0	0	0	N/A	N/A - No Performance	Implementation of project in progress. Poor contract performance reported and penalities introduced against contractor.
TL31	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Basic services for all	Completed the overhead line in Caledon street (Greyton) by 31 December 2023	Project completed	1	Completion certificate	Last Value	Number	1	0	Basic Service Delivery	Deputy Director: Electricity: Submission of System Descriptions for TL Indicators attached (August 2023)		0	0	0	N/A	N/A - No Performance	Phase 1 completed. Phase 2 in progress. No delays at present.
TL32	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Completed the upgrade of the MV & LV overhead network in Riviersonderend by 31 December 2023	Project completed	1	Completion certificate	Last Value	Number	1	0	Basic Service Delivery	Deputy Director: Electricity: Submission of System Descriptions for TL Indicators attached (August 2023)		0	0	0	N/A	N/A - No Performance	Tender technical evaluation submitted to SCM for evaluation before submission to BEC.
TL33	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Spend 95% of the project budget approved for the Construction of New Cemetery at Uitsig, Caledon by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	95%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	**Target not Achieved:** The tender technical evaluation report by technical services has been completed. The report has been submitted to SCM for further evaluation. The report will be presented to BEC and BAC once SCM have completed their evaluation. The 10% spending target was therefore not reached due to no contractor being appointed	Spending will commence upon the appointment of the contractor (September 2023)	10%	10%	0%	R	No Performance	BAC adjudicated tender on 19.10.2023 subject to appeal period.
TL34	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Spend 95% of the project budget approved for the upgrade of the Villiersdorp Water Treatment Works by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	0%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	**Target not Achieved:** ENG 10/2023/24 - was advertised and closed. Technical evaluation report submitted pending BEC and BAC. (August 2023)		10%	10%	0%	R	Corrective Measures should be completed when target is not achieved.	Tender technical evaluation submitted to SCM for evaluation before submission to BEC.

TL35	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Spend 95% of the project budget approved for the upgrade of the Botrivier WWTW by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	0%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	**Target not Achieved**: Cleansing/ Water and Sewerage: ENG 09/2023/24 - was advertised and closed. Technical evaluation report submitted pending BEC and BAC. (August 2023)		10%	10%	0%	R	Corrective Measures should be completed when target is not achieved.	Tender technical evaluation submitted to SCM for evaluation before submission to BEC.
TL36	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Basic services for all	Spend 95% of the Capital Budget allocated for the Bulk Raw Water Pipe Replacement of Genadendal Berglyn Phase 1 by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	95%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	Manager: Civil Services: Tender have been advertised, closed and evaluated. (August 2023) [D283] Manager: Civil Services: Business Process and Performance indicator (September 2023)	[D283] Manager: Civil Services: Awaiting Bid Adjudication Committee to be formed so that the Tenders can be tabled. (August 2023)	0%	0%	0%	N/A	N/A - No Performance	Tender adjudicated. Contract documentation to be finalised.
TL37	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Basic services for all	Spend 95% of the project budget approved for the construction of Riviersonderend Waste Transfer Station and Material Recovery Facility Phase 5 by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	95%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery			0%	0%	0%	N/A	N/A - No Performance	Tender technical evaluation submitted to SCM for evaluation before submission to BEC.
TL38	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Improve the social environmental fabric of TWK community	Spend 95% of the capital budget allocated for the Upgrading of Pineview Park sport Ground in Grabouw by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	95%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	**Target Achieved:** Tender to be advertised on 28 September 2023 in terms of the Procurement Plan. Currently awaiting approval from Department Sport and Culture for the design. The procurement process has been delayed. The Department of Sport and Culture requested a review of the design proposed for phase 1 of the sport ground upgrading. This has delayed the procurement process and the appointment of a contractor and as a result the 10% spending milestone was not achieved (September 2023)	Spending will commence upon the appointment of a contractor (September 2023)	10%	10%	0%	R	No Performance	Tender advertised on 12.10.2023 with closing date 19.11.2023. Estimated start date February/March 2024.
TL39	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Spend 95% of the capital budget allocated for the upgrade of Construction of New Bulk Water Pipeline in Grabouw: Phase 5.2 by 31 December 2023 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	0%	Capital Expenditure Report	Last Value	Percentage	95%	45%	Basic Service Delivery	**Target Almost Achieved:** ENG 05/2022/23 - Contract awarded In previous financial year and construction is well on its way. (August 2023) [D286] Manager: Contracts and Compliance: The contractor's program and cash flow has been negatively impacted by a delay in procuring the repair couplings necessary for the repair of the existing pipe line. The start of this portion of the contract has thus been delayed resulting in the 60% spending milestone not being achieved (September 2023)	The project cash flow will improve when the repair of the existing pipe line starts (September 2023)	60%	60%	45%	O	The actual performance and portfolio of evidence is valid, accurate and complete.	Construction in progress. New pipeline installed, reinstatement of road surface underway. Repair couplines and components delayed due to importation and not readily available in the country.
TL40	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Spend 95% of the capital budget allocated for the upgrade of Construction of New Bulk Water Pipeline in Grabouw: Phase 5.3 by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	0%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	TL 40 will be removed with the adjustment budget due to insufficient funding and will be included again in 2024/25 budget (September 2023)		0%	0%	0%	N/A	N/A - No Performance	KPI to be removed from Top Layer during revision process in February 2024.
TL41	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Spend 95% of the capital budget allocated for the upgrade of Caledon bulk sewerage Pipeline by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	0%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	ENG 11/2023/24 - was advertised and closed. Technical evaluation report submitted pending BEC and BAC. (August 2023) Procurement process underway. Technical evaluation report has been submitted for SCM evaluation. Awaiting BEC and BAC (September 2023)		0%	0%	0%	N/A	N/A - No Performance	Due to September 2023 flood and storm damages emergency appointment effected through deviation. Site handover on 17.10.2023. Intended completion date: 30.04.2023.
TL42	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Maintenance, replacements, and upgrades of municipal infrastructure	Spend 95% of the capital budget allocated for the Water Pipe Replacement Grabouw by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	0%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	Tender have been advertised, closed and evaluated. Awaiting BAC (August 2023) Business Process and Performance indicator (September 2023)	[D289] Manager: Civil Services: BAC to be formed so that the Tender can be tabled and adjudicated (August 2023)	0%	0%	0%	N/A	N/A - No Performance	Tender adjudicated. Contract documentation to be finalised.
TL43	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Basic services for all	Spend 95% of the capital budget allocated for the Raw water pipe replacement - Basil Newmark Pipeline Phase 3 by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	95%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	Tender have closed and have been evaluated. (August 2023) Business Process and Performance indicator (September 2023)	BAC to be formed so that tender can be adjudicated (August 2023)	0%	0%	0%	N/A	N/A - No Performance	Tender adjudicated. Contract documentation to be finalised.

TL44	Technical and Infrastructure Implementation Services	Implementation of three year infrastructure and basic services upgrade, expansion and replacement program linked to the MIG Program, Capital Reserve Development Program and development contribution program	Basic services for all	Spend 95% of the Municipal Infrastructure Grant by 30 June 2024	% MIG funding spent	99.55%	Capital Expenditure Report	Last Value	Percentage	95%	5%	Basic Service Delivery	**Target not Achieved:** We managed to spend 5% of the MIG allocation (September 2023)	We will have to speed up the implementation once the BAC gas awarded the tenders. (September 2023)	**10%**	**10%**	**5%**	R	The actual performance and portfolio of evidence is valid, accurate and complete.	Delays encountered due to BAC not constituted.
TL45	Technical and Infrastructure Implementation Services	Improved Financial Management	Basic services for all	Limit unaccounted electricity to less than 8.4% as at 30 June 2024 {(Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold (incl Free basic electricity)) / Number of Electricity Units Purchased and/or Generated) X 100}	% unaccounted electricity captured in the report	8.40%	Distribution Losses Report	Reverse Last Value	Percentage	8.40%	3.66%	Basic Service Delivery	**Target Well Achieved:** Losses report attached (September 2023)		**8.40%**	**8.40%**	**3.66%**	B	The actual performance and portfolio of evidence is valid, accurate and complete.	Agree

Overall Summary of Results

N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected period.	13
R	KPI Not Met	0% <= Actual/Target <= 74.999%	5
O	KPI Almost Met	75.000% <= Actual/Target <= 99.999%	1
G	KPI Met	Actual meets Target (Actual/Target = 100%)	0
G2	KPI Well Met	100.001% <= Actual/Target <= 149.999%	0
B	KPI Extremely Well Met	150.000% <= Actual/Target	1
	Total KPIs:		**20**

OFFICE OF THE MUNICIPAL MANAGER 1ST QUARTER SDBIP 2023-24 SDBIP REPORT

THEEWATERSKLOOF MUNICIPALITY

Internal Ref / Indicator Code	Responsible Directorate	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline	Source of Evidence	Calculation Type	Target Type	Original Annual Target	YTD Actual	Municipal KPA			Overall Performance for Quarter ending September 2023 to Quarter ending September 2023				Comments IA	Comments of MM
												Performance Comment	Corrective Measures	Original Target	Target	Actual	R		
TL1	Office of the Municipal Manager	Democratic, responsive, and accountable government	Conduct a formal performance evaluation of the senior managers in terms of their signed agreements	Number of formal evaluations conducted	1	Signed scoring sheets	Accumulative	Number	2	0	Institutional Development			0	0	0	N/A	N/A - No Performance	Not applicable
TL2	Office of the Municipal Manager	Democratic, responsive, and accountable government	Compile and submit the final IDP to Council by 31 May 2024	Final IDP submitted to Council	1	Proof of submission	Carry Over	Number	1	0	Good Governance			0	0	0	N/A	N/A - No Performance	Not applicable
TL3	Office of the Municipal Manager	Democratic, responsive, and accountable government	Compile and submit the final annual budget to Council by 31 May 2024	Final budget submitted to Council	1	Proof of submission	Carry Over	Number	1	0	Financial Viability			0	0	0	N/A	N/A - No Performance	Not applicable
TL4	Office of the Municipal Manager	Democratic, responsive, and accountable government	Compile and submit the Oversight Report to Council by 31 March 2024	Report submitted to Council	1	Proof of submission	Carry Over	Number	1	0	Good Governance			0	0	0	N/A	N/A - No Performance	Not applicable
TL5	Office of the Municipal Manager	Democratic, responsive, and accountable government	Compile and submit the Draft Annual Report to Council by 31 January 2024	Draft Annual Report submitted to Council	1	Proof of submission	Carry Over	Number	1	0	Good Governance			0	0	0	N/A	N/A - No Performance	Not applicable
TL6	Office of the Municipal Manager	Sound financial management	The percentage of the municipal capital budget spent on projects as at 30 June 2024 {(Actual amount spent on capital projects excluding orders/Total amount budgeted for capital projects)X100}	% of capital budget spent	72.50%	S71 Report And Financial Statements	Last Value	Percentage	95%	5.29%	Basic Service Delivery	Target Well Achieved: (8 045 645 / 152 139 198) = 5.29% spending (September 2023)		5%	5%	5.29%	G2	The actual performance and portfolio of evidence is valid, accurate and complete.	Agree

TL7	Office of the Municipal Manager	Democratic, responsive, and accountable government	Compile and submit Annual Performance Report (APR) to the AG by 31 August 2023	Annual Performance Report Submitted	1	Confirmation by AG	Accumulative	Number	1	1	Good Governance	Target Achieved: APR submitted to AG.		1	1	1	G	The actual performance and portfolio of evidence is valid, accurate and complete.	Agree
TL8	Office of the Municipal Manager	Democratic, responsive, and accountable government	Sign Performance agreements for all S56/57 appointments by 31 July 2023 or within 30 days after employment	Number of Performance Agreements Signed	2	Signed Agreements	Accumulative	Number	6	4	Institutional Development	Target Extemely Well Achieved: Mr. Wilfred Solomons-Johannes agreement was signed. Agreements: Mr. Stevens Director Corporate Mr. Mabhena CFO Mr. Wilfred Solomons-Johannes as MM		2	2	4	B	The actual performance and portfolio of evidence is valid, accurate and complete.	Agree

Overall Summary

N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected period.	5
R	KPI Not Met	0% <= Actual/Target <= 74.999%	0
O	KPI Almost Met	75.000% <= Actual/Target <= 99.999%	0
G	KPI Met	Actual meets Target (Actual/Target = 100%)	1
G2	KPI Well Met	100.001% <= Actual/Target <= 149.999%	1
B	KPI Extremely Well Met	150.000% <= Actual/Target	1
	Total KPIs:		**8**

FINANCIAL SERVICES 1ST QUARTER SDBIP 2023-24 SDBIP REPORT

THEEWATERSKLOOF MUNICIPALITY

Internal Ref / Indic	Responsible Directorate	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline	Source of Evidence	Calculation Type	Target Type	Original Annual Target	YTD Actual	Municipal KPA	Performance Comment	Corrective Measures	Overall Performance for Quarter ending September 2023 to Quarter ending September 2023				Comments IA	Comments of MM
														Original Target	Target	Actual	R		
TL9	Financial Services	Democratic, responsive, and accountable government	Compile an Audit Action Plan to Address AG Audit findings and submit to Management by 31 January 2024 for approval	Plan completed and submitted to management	1	Proof of submission	Carry Over	Number	1	0	Financial Viability			0	0	0	N/A	N/A - No Performance	AGSA Annual Report will be provided by 30.11.2023 whereafter audit action plan will be drafted and implemented.
TL11	Financial Services	Sound financial management	Achieve a debtor payment percentage of 85% as at 30 June 2024 ((Gross Debtors Opening Balance + Billed Revenue - Gross Debtors Closing Balance - Bad Debts Written Off)/Billed Revenue) x 100	Payment % achieved	88%	Section 71 Report/Financial Statements	Last Value	Percentage	85%	73%	Financial Viability	**Target Well Achieved**		70%	70%	73%	G2	The actual performance and portfolio of evidence is valid, accurate and complete.	That the Acting CFO finalise the Revenue Enhancement Strategy to ensure greater income and put proper systems and procedures including realignment of business processes and system enhancement in place to ensure good governance and financial sustainability.
TL12	Financial Services	Sound financial management	Financial viability measured in terms of the municipality's ability to meet its service debt obligations as at 30 June 2024 ((Total Operating Revenue-Operating Grants)/Debt Service Payments (i.e. interest + redemption) due within one year)	Ratio achieved	23.85	Section 71 Report	Last Value	Number	11	0	Financial Viability			0	0	0	N/A	N/A - No Performance	That the Acting CFO to introduce measures to ensure that invoices are paid within 30 days from submission in line with Section 65 (2)(e) of the LG: MFMA. That revenue income streams be identified and introduced to increase liquidity ratio for long-term investments, financial sustainability for accelerate service delivery and investment attraction. That the findings of the Work Study reports regarding the organizational realignment of the Finance Directorate and business processes be implemented. That data integration and validation be done to ensure accurate billing ensure revenue enhancement.
TL13	Financial Services	Sound financial management	Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2024 ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excl	Number of months it takes to cover fix operating expenditure with available cash	3.71	Section 71 Report	Last Value	Number	1.20	0	Financial Viability			0	0	0	N/A	N/A - No Performance	To introduce cost containment measures and stringent financial controls in place including proper project management and contract management measures and operating expenditure related items.
TL14	Financial Services	Sound financial management	Financial viability measured in terms of the outstanding service debtors as at 30 June 2024 (Total outstanding service debtors/ revenue received for services)	% of outstanding service debtors	74.48%	Section 71 Report	Reverse Last Value	Percentage	70%	0%	Financial Viability			0%	0%	0%	N/A	N/A - No Performance	Revenue enhancement strategy to increase income with focus on debtors book outstanding debt.
TL15	Financial Services	Basic services for all	Provide 6kl free basic water per month to all indigent households during the 2023/24 financial year	Number of indigent households receiving free basic water	5	Report From The Financial System With Registered Indigent Households	Last Value	Number	6 100	5 062	Basic Service Delivery	**Target Almost Achieved:** Applications expire on year end - letters was send for re-application. The number will increase gradually.	letters was send for re-application. The number will increase gradually.	6 100	6 100	5 062	O	The actual performance and portfolio of evidence is valid, accurate and complete.	Indigent relief for free basic services based on application. Outreach programme to be rolled-over.

TL16	Financial Services	Basic services for all	Provide 70kwh of free basic electricity per month to all indigent households (Excluding Eskom) during the 2023/24 financial year	Number of indigent households receiving free basic electricity	2	Report From The Financial System With Registered Indigent Households	Last Value	Number	2 550	2 218	Basic Service Delivery	**Target Almost Achieved:** Applications expire on year end - letters was send for re-application. The number will increase gradually.	letters was send for re-application. The number will increase gradually.	**2 550**	**2 550**	**2 218**		The actual performance and portfolio of evidence is valid, accurate and complete.	Indigent relief for free basic services based on application. Outreach programme to be rolled-over.
TL17	Financial Services	Basic services for all	Provide free basic refuse removal to indigent households in terms of the equitable share requirements during the 2023/24 financial year	Number of indigent households receiving free basic refuse removal	5	Report From The Financial System With Registered Indigent Households	Last Value	Number	6 250	5 126	Basic Service Delivery	**Target Almost Achieved:** Applications expire on year end. letters was send for re-application. The number will increase gradually. Applications will increase once debtors realize that the subsidy expired Applications expired. (September 2023)	letters was send for re-application. The number will increase gradually. (September 2023)	**6 250**	**6 250**	**5 126**		The actual performance and portfolio of evidence is valid, accurate and complete.	Indigent relief for free basic services based on application. Outreach programme to be rolled-over.
TL18	Financial Services	Basic services for all	Provide free basic sanitation to indigent households in terms of the equitable share requirements during the 2023/24 financial year	Number of indigent households receiving free basic sanitation	5	Report From The Financial System With Registered Indigent Households	Last Value	Number	6 250	5 090	Basic Service Delivery	**Target Almost Achieved:** Applications expire on year end. letters was send for re-application. The number will increase gradually. [D265] Head: Financial Operations: Applications will increase once debtors realize that the subsidy expired (August 2023) [D265] Head: Financial Operations: Applications expired. (September 2023)	letters was send for re-application. The number will increase gradually. letters ans sms was send out Letters was send for re-application. The number will increase gradually. (September 2023)	**6 250**	**6 250**	**5 090**		The actual performance and portfolio of evidence is valid, accurate and complete.	Indigent relief for free basic services based on application. Outreach programme to be rolled-over.
TL19	Financial Services	Basic services for all	Number of residential properties that receive piped water (credit and prepaid water) that is connected to the municipal water infrastructure network and billed for the services during 2023/24 financial year	Number of residential properties which are billed for water or have prepaid meters	15	Report From The Financial System Indicating Billed Debtors	Last Value	Number	15 955	15 852	Basic Service Delivery	**Target Almost Achieved:** target of 15955 for 30 June 2024 (September 2023)	Target should be only for June 2024 (September 2023)	**15 955**	**15 955**	**15 852**		Corrective Measure is not an indication of what will be implemented to prevent underperformance in future. The actual performance and portfolio of evidence is valid, accurate and complete.	Data integration and validation conducted during 2022/2023 financial year through grant funding to be updated on the financial systems.

TL20	Financial Services	Basic services for all	Number of residential properties connected to the municipal electrical infrastructure network (credit and prepaid electrical metering) (excluding ESKOM areas) and billed for the services during the 2023/24 financial year	Number of residential properties which are billed for electricity or have prepaid meters (excluding ESKOM areas)	7	Report From The Financial System Indicating Billed Debtors	Last Value	Number	7 550	7 565	Basic Service Delivery	**Target Well Achieved:**		**7 550**	**7 550**	**7 565**	G2	The actual performance and portfolio of evidence is valid, accurate and complete.	Not applicable
TL21	Financial Services	Basic services for all	Number of residential properties for which refuse is removed once per week and billed for the services during the 2023/24 financial year	Number of residential properties which are billed for refuse removal once a month	16	Report From The Financial System Indicating Billed Debtors	Last Value	Number	16 075	16 061	Basic Service Delivery	**Target Almost Achieved**: almost achieved (September 2023)	data cleansing in commence and corrections will be made (September 2023)	**16 075**	**16 075**	**16 061**	O	The actual performance and portfolio of evidence is valid, accurate and complete.	Not applicable
TL22	Financial Services	Basic services for all	Number of residential properties connected to the municipal waste water sanitation/sewer network for sewerage services (inclusive of septic tanks) irrespective of the number of water closets (toilets) and billed for the services during the 2023/24	Number of residential properties which are billed for sewerage	15	Report From The Financial System Indicating Billed Debtors	Last Value	Number	15 560	15 589	Basic Service Delivery	**Target Well Achieved**		**15 560**	**15 560**	**15 589**	G2	The actual performance and portfolio of evidence is valid, accurate and complete.	Not applicable
TL23	Financial Services	Sound financial management	Purchase smart (utility) water meters by 30 June 2024	Number of smart water meters purchased	2	Invoices and Goods Received Note	Accumulative	Number	1 500	0	Basic Service Delivery			**0**	**0**	**0**	N/A	N/A - No Performance	Tender specifications drafted to be submitted to BSC.
TL24	Financial Services	Democratic, responsive, and accountable government	Achieve an unqualified audit opinion for the 2022/23 financial year	Unqualified audit opinion achieved	1	Signed Audit Report	Last Value	Number	1	0	Good Governance			**0**	**0**	**0**	N/A	N/A - No Performance	Awaiting final audit report from AGSA.
TL25	Financial Services	Democratic, responsive, and accountable government	Compile and submit the Annual Financial Statements to the Auditor General (AG) by 31 August 2023	Annual Financial Statements submitted to the AG	1	Acknowledgement of receipt	Accumulative	Number	1	1	Good Governance	**Target Achieved:** Compile and submit the Annual Financial Statements to the Auditor General (AG) by 31 August 2023		**1**	**1**	**1**	G	The actual performance and portfolio of evidence is valid, accurate and complete.	Completed/Achieved.

Overall Summary

N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected period.	6
R	KPI Not Met	0% <= Actual/Target <= 74.999%	0
O	KPI Almost Met	75.000% <= Actual/Target <= 99.999%	6
G	KPI Met	Actual meets Target (Actual/Target = 100%)	1
G2	KPI Well Met	100.001% <= Actual/Target <= 149.999%	3
B	KPI Extremely Well Met	150.000% <= Actual/Target	0
	Total KPIs:		**16**

ECONOMIC DEVELOPMENT AND PLANNING SERVICES 1ST QUARTER SDBIP 2023-24
SDBIP REPORT

THEEWATERSKLOOF MUNICIPALITY

Internal Ref / Indicator Code	Responsible Directorate	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline	Source of Evidence	Calculation Type	Target Type	Original Annual Target	YTD Actual	Municipal KPA	Performance Comment	Corrective Measures	Overall Performance for Quarter ending September 2023 to Quarter ending September 2023				Comments IA	Comments of MM
														Original Target	Target	Actual	R		
TL52	Economic Development and Planning	Integrated Human Settlements	Construct top structures for Grabouw Rooidakke by 30 June 2024	Number of top structures constructed	68	Final Unit Reports	Accumulative	Number	35	0	Basic Service Delivery			0	0	0	N/A	N/A - No Performance	Measures implemented to invoked non-contract performance against te implementing agent.
TL53	Economic Development and Planning	Integrated Human Settlements	Service 35 sites for Grabouw Rooidakke by 30 June 2024	Number of sites serviced	68	Completion certificate	Accumulative	Number	35	0	Basic Service Delivery			0	0	0	N/A	N/A - No Performance	Measures implemented to invoked non-contract performance against te implementing agent.
TL54	Economic Development and Planning	Integrated Human Settlements	Complete top structures for RSE housing project by 30 June 2024	Number of foundations constructed	23	Final Unit Reports	Accumulative	Number	48	0	Basic Service Delivery			0	0	0	N/A	N/A - No Performance	done since 2015 by the previous administration. Application submitted on 01.07.2023 to MEC Local Government, Environmental and Development Planning to obtain provincial exemption i.t.o. Section 60 of the Western Cape Land Use Planning Act (LUPA), No. 3 Of 2014: Obtaining the Necessary Land Use Rights For The Joe Slovo Housing Project In Riviersonderend, Erf 289 and invoking the provisions of Section 64 (2) of the Theewaterskloof Municipality: Bylaw on Municipal Land
TL55	Economic Development and Planning	Upgrading of Informal Settlements and prioritising the most needy housing allocation	Spend 95% of the approved housing grant funds by 30 June 2024 {(Total actual expenditure /Total budgeted)x100}	% budget spent	95%	Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery			0%	0%	0%	N/A	N/A - No Performance	45% (OPEX) and 8% (CAPEX) of housing grant funding spent on pre-planning, design and consultancy and implementation of housing projects.
TL56	Economic Development and Planning	Improve the social environmental fabric of TWK community	Create temporary work opportunities in terms of EPWP by 30 June 2024	Number of temporary work opportunities created	320	Verified Report or participant list	Accumulative	Number	325	113	Local Economic Development	**Target Extremely Well :** In total hundred and thirteen work opportunities created in Quarter 1 of the 2023/2024 FY.		50	50	113	B	The actual performance and portfolio of evidence is valid, accurate and complete.	Target over achieved.
TL57	Economic Development and Planning	Upgrading of Informal Settlements and prioritising the most needy housing allocation	Service 182 sites for Villiersdorp Berg en Dal by 30 June 2024	Number of sites serviced	0	Practical Completion certificate	Accumulative	Number	182	0	Basic Service Delivery			0	0	0	N/A	N/A - No Performance	90% complete. Delays encountered with relocation of households that refused to ensure decanting to implement service sites.

TL58	Economic Development and Planning	Democratic, responsive, and accountable government	Review the draft SDF and submit to Council by 31 May 2024	Draft SDF submitted to Council by 31 May 2024	1	Proof of submission	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	Draft SDF completed. First round of public participations conducted. The official public participation process will commence 20.10.2023 in mainstream and local newspapers.
TL59	Economic Development and Planning	Make Theewaterskloof the investment destination of choice and promote second and township economy	Review terms of reference for 5 informal settlement committees and submit to Management by 31 March	Terms of Reference submitted to management	1	Proof of submission	Accumulative	Number	5	0	Basic Service Delivery			0	0	0	N/A	N/A - No Performance	PSC to be established in the towns of Villiersdorp, Caledon, Botrivier and in Grabouw in line with the deadline of the target deadline.
TL60	Economic Development and Planning	Make Theewaterskloof the investment destination of choice and promote second and township economy	Compile the basic assessment report for Greyton Erf 595 and submit to department of Environmental Affairs and Planning by 31 March	Basic assessment report	0	Signed Site Development Plan	Accumulative	Number	1	0	Basic Service Delivery			0	0	0	N/A	N/A - No Performance	Objections against proposed development and environmental authorisation delayed from the Western Cape Government. Funding insuffcient and additional grant funding applied for and awaiting approval. Appointed consultants to undertake feasibility studies and engineering designs.
TL61	Economic Development and Planning	Upgrading of Informal Settlements and prioritising the most needy housing allocation	Complete Design of Hillside phase 2 by 30 September	Completion of design	0	Design Plan approved by engineer	Accumulative	Number	1	0	Basic Service Delivery	**Target not Met:** Memo to be drafted to MM to request TL KPI to be removed. Target has been met in the 2023-24 financial year.	[D308] Director: Economic Development and Planning: Memo to be drafted to MM to request TL KPI to be removed. Target has been met in the 2023-24 financial year. (September 2023)	1	1	0	R	No Performance	Draft tender specs completed and evaluated by BSC to be considered by BEC.
TL62	Economic Development and Planning	Democratic, responsive, and accountable government	Compile Grabouw Local Development Framework (LDF) and submit to Council by 31 May 2024	LDF submitted	0	Proof of submission	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	Tender advertised for Grabouw Local Development Framework (LSDF), however the proposals received exceed budget availability. Additional funding to be sourced through adjustment budget and/or reprioritise funding.

TL63	Economic Development and Planning	Democratic, responsive, and accountable government	Compile Knoflokskraal Local Development Framework (LDF) and submit to Council by 31 May 2024	LDF submitted	0	Proof of submission	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	Consider phasing project as land transfer delayed by National Department of Public Works & Infrastructure and National Treasury which is beyond the control of the municipality. Consider rephasing project until such time transfer has been effected.
TL64	Economic Development and Planning	Democratic, responsive, and accountable government	Award tender for the sale of a portion of Erf 595, Greyton for Education purposes by December 2023	Tender awarded	0	Bid Adjudication Minutes	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	Council approved intention disposal on 23.02.2023 to follow competitive process as prescribed by National Treasury.
TL65	Economic Development and Planning	Democratic, responsive, and accountable government	Conclude the sale of a portion of Erf 595, Greyton for Education purposes by June 2024	Sale concluded	0	Signed deed of sale	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	Council approved intention to dispose a portion of the property that followed-public participation for final consideration.
TL66	Economic Development and Planning	Democratic, responsive, and accountable government	Award tender for the lease of two portions of Erf 595, Greyton for Agricultural purposes by December 2023	Tender awarded	0	Bid Adjudication Minutes	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	Council approved disposal to follow competitive process as prescribed by National Treasury.
TL67	Economic Development and Planning	Democratic, responsive, and accountable government	Conclude the lease of two portions of Erf 595, Greyton for Agricultural purposes by January 2024	Lease concluded	0	Signed lease agreement	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	Council approved disposal to follow competitive process as prescribed by National Treasury.
TL68	Economic Development and Planning	Democratic, responsive, and accountable government	Award tender for the lease of Erf 4762, Caledon for a Commercial Mixed-use Development by December 2023	Tender awarded	0	Bid Adjudication Minutes	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	BSC deferred item to consider two (2) stage call for proposals.
TL69	Economic Development and Planning	Democratic, responsive, and accountable government	Conclude the lease of Erf 4762, Caledon for a Commercial Mixed-use Development by January 2024	Lease concluded	0	Signed lease agreement	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	BSC deferred item to consider two (2) stage call for proposals.
TL70	Economic Development and Planning	Democratic, responsive, and accountable government	Award tender for the lease of portion 7 of the Farm Radyn no.24, Villiersdorp by December 2023	Tender awarded	0	Bid Adjudication Minutes	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	Tender advertised for competitive bidder for agricultural purposes.
TL71	Economic Development and Planning	Democratic, responsive, and accountable government	Conclude the lease of portion 7 of the Farm Radyn no.24, Villiersdorp by January 2024	Lease concluded	0	Signed lease agreement	Last Value	Number	1	0	Local Economic Development			0	0	0	N/A	N/A - No Performance	Tender advertised for competitive bidder for agricultural purposes.

TL72	Economic Development and Planning	Maintenance, replacements, and upgrades of municipal infrastructure	Spend 95% of the project budget approved for Villiersdorp Upgrade Phase III - Taxi Rank by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spent	0%	Capital Expenditure Report	Last Value	Percentage	95%	10%	Basic Service Delivery	**Target Achieve**d: Phase II - Upgrade of trading area, with a balance of R272 536.00 have been commenced after the rollover application approval from Provincial Treasury on 04 September 2023. The envisaged completion date is 15 October 2023 for Phase II. In terms of Phase III - The department is in a process of appointing a professional engineer for the design and compilation of the bill of quantities, in order to go out on tender for the upgrade of the taxi rank facility. Appointed to be concluded by 08 September 2023, whereafter the consultation sessions with the affected stakeholders is scheduled for the week of 10 - 15 September 2023 to obtain input into the final design for the compilation of the tender documents and to proceed with the SCM Process. The proposed tender advertisement date is 20 October 2023. (September 2023) 6,5% of the budget was spent at 30 September 2023 (Expenditure = 134825; budget = 2072536)		10%	10%	7%	R	The actual performance and portfolio of evidence is valid, accurate and complete.	No proper project management and contract management implemented. Roll-over application approved by Council on 24.08.2023. That the project plan be amended to cater for increase in scope of the project resulting in additional expenditure.

Overall Summary of

N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected period.	18
R	KPI Not Met	0% <= Actual/Target <= 74.999%	1
O	KPI Almost Met	75.000% <= Actual/Target <= 99.999%	0
G	KPI Met	Actual meets Target (Actual/Target = 100%)	1
G2	KPI Well Met	100.001% <= Actual/Target <= 149.999%	0
B	KPI Extremely Well Met	150.000% <= Actual/Target	1
	Total KPIs:		**21**

CORPORATE SERVICES 1ST QUARTER SDBIP 2023-24 SDBIP REPORT

THEEWATERSKLOOF MUNICIPALITY

Internal Ref / Indicator Code	Responsible Directorate	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline	Source of Evidence	Calculation Type	Target Type	Original Annual Target	YTD Actual	Municipal KPA			Overall Performance for Quarter ending September 2023 to Quarter ending September 2023				Comments IA	Comments of MM
												Performance Comment	Corrective Measures	Original Target	Target	Actual	R		
TL73	Corporate Services	Healthy and productive workforce	The percentage of the municipality's personnel budget actually spent on implementing its workplace skills plan by 30 June 2024 [(Actual amount spent on training/total personnel budget)x100]	% of the personnel budget spent	0.07%	Budget Expenditure Report	Last Value	Percentage	0.30%	0%	Institutional Development			0%	0%	0%	N/A	N/A - No Performance	Not applicable
TL74	Corporate Services	Healthy and productive workforce	The number of people from employment equity target groups employed (new appointments) in the three highest levels of management in compliance with the equity plan by 30 June 2024	Number of people employed	3	Appointment letters and Equity Plan	Accumulative	Number	3	0	Institutional Development			0	0	0	N/A	N/A - No Performance	Not applicable
TL75	Corporate Services	Democratic, responsive, and accountable government	Complete the annual risk assessment and submit to the Risk Committee by 30 June 2024	Completed risk assessment submitted	1	Minutes of Risk Management Committee with Assessment	Last Value	Number	1	0	Institutional Development			0	0	0	N/A	N/A - No Performance	Not applicable
TL76	Corporate Services	Healthy and productive workforce	Compile and submit a Rewards and Recognitions Policy to Council by 30 September 2023	Rewards and Recognitions Policy submitted	0	Proof of submission	Last Value	Number	1	0	Institutional Development	**Target not Achieved:** The Rewards and Recognition Policy was discussed at the HR Policy Working Group on 21 July 2023. The Policy was thereafter tabled at the Local Labour Forum on 03 October 2023. The Local Labour Forum resolved to refer the policy back to bring it in line with the policy guideline which was circulated by SALGA.	A Policy Working Group meeting will be scheduled to discuss the revised Rewards and Recognition Policy. (September 2023)	1	1	0	R	No Performance	The draft policy was required to be realigned with the published Municipal Staff Regulations for compliance. Due to the dissolution of council committee structures and institutional arrangements as a result of the passing of the previous Executive Mayor including the devastating storm and flood damages that required reprioritisation.
TL77	Corporate Services	Healthy and productive workforce	Review the organogram and submit to Council 31 March 2024	Organogram submitted	0	Proof of submission	Last Value	Number	1	0	Institutional Development			0	0	0	N/A	N/A - No Performance	Not applicable
TL78	Corporate Services	Democratic, responsive, and accountable government	Appoint a panel of attorneys by 30 September 2023	Panel of attorneys appointed	0	Appointment letters	Last Value	Number	1	0	Institutional Development	The technical evaluation was already conducted and completed by the legal services on 20 June 2023 and the relevant documentation was send to the SCM Department for their respective evaluation to be done. We are still awaiting completion of the process from the SCM Department	The technical evaluation was already conducted and completed by the legal services on 20 June 2023 and the relevant documentation was send to the SCM Department for their respective evaluation to be done. We are still awaiting completion of the process from the SCM Department. Corrective measure can be to commence earlier with lengthy tender processes	1	1	0	R	No Performance	The tender will be tabled at the BEC on 23.10.2023 for consideration.

Overall Summary of Results

N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected period.	4
R	KPI Not Met	0% <= Actual/Target <= 74.999%	2
O	KPI Almost Met	75.000% <= Actual/Target <= 99.999%	0
G	KPI Met	Actual meets Target (Actual/Target = 100%)	0
G2	KPI Well Met	100.001% <= Actual/Target <= 149.999%	0
B	KPI Extremely Well Met	150.000% <= Actual/Target	0
	Total KPIs:		**6**

COMMUNITY SERVICES 1ST QUARTER SDBIP 2023-24 SDBIP REPORT

THEEWATERSKLOOF MUNICIPALITY

Internal Ref / Indic	Responsible Directorate	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline	Source of Evidence	Calculation Type	Target Type	Original Annual Target	YTD Actual	Municipal KPA	Performance Comment	Corrective Measures	Overall Performance for Quarter ending September 2023 to Quarter ending September 2023				Comments IA	Comments of MM
														Original Target	Target	Actual	R		
TL46	Community Services	Basic services for all	Achieve an average of 90% water sample compliance with SANS 241 micro biological indicators Water Treatment Works {(% achievement all WTW's/WTW's tested) by 30 June 2024	Average % water compliance in terms of SANS 241 achieved	90%	Independent Laboratory Test Results (IRIS System)	Last Value	Percentage	90%	95.64%	Basic Service Delivery	**Target Well Achieved**		90%	90%	95.64%	G2	The actual performance and portfolio of evidence is valid, accurate and complete.	Agreed
TL47	Community Services	Basic services for all	Install and replace 1 500 pre-paid/smart water meters by 30 June 2024	Number of prepaid /smart water meters installed	1	Signed-off installation job cards	Accumulative	Number	1 500	388	Basic Service Delivery	**Target Extremely Well Achieved:** 1st Quarter Meter installations: Botriver = 15 Caledon=38 Villiersdorp=26 RSE=46 Grabouw= 263 (September 2023)		0	0	388	B	Based on the record of work performed, reasonable assurance could **not** be obtained that TL47 is valid, accurate and complete as the evidence uploaded indicates that 206 meters were installed.	That due diligence and compliance by implemented with proper governance and system of procedures to record removal and installation of water meters and updating on financial systems.
TL48	Community Services	Maintenance, replacements, and upgrades of municipal infrastructure	65% of effluent samples comply with permit values {(% compliance of all WWTW's achieved / the number of WWTW's tested)}	Average % achieved	65%	Independent Laboratory Test Results (IRIS System)	Last Value	Percentage	65%	65.98%	Basic Service Delivery	**Target Well Achieved:** Only received results from Technical Services up until August 23. When Technical Services provides updated report, updated figures inclusive of September 2023 will be loaded on the system. July23 August 23 Botrivier 61,10% 100,00% Caledon 66,70% 41,70% Grabouw 50,00% 22,20% Riviersonderend 91,70% 58,30% Genadendal 30,60% 63,90% Villiersdorp 100,00% 91,70% Greyton 80,60% 63,90% Tesselaarsdal 61,10% 72,20% (September 2023)	Technical Services stated that they cannot provide results for all the towns for September report as of date since they cannot do sampling due to access roads not accessible. (September 2023)	65%	65%	65.98%	G2	The actual performance and portfolio of evidence is valid, accurate and complete.	Agreed
TL49	Community Services	Basic services for all	Limit unaccounted water to less than 18% as at 30 June 2024 {(Number of Kiloliters Water Purchased or Purified - Number of Kiloliters Water Sold (incl free basic water) / Number of Kiloliters Water Purchased or Purified _ x 100}	% unaccounted water captured in the report	18%	Quarterly Report from Technical Service to Director Community Services	Reverse Last Value	Percentage	18%	33%	Basic Service Delivery	**Target not Achieved:** Actual is 33% Caledon July 41.0% August 50.5% September 37.8% Botrivier July 56.7% August 55.6% September 46.5% Genadendal July 61.3% August 55.2% September 61.0% Grabouw July 30.2% August 36.1% September 16.4% Greyton July 56.1% August 59.2% September 51.4% RSE July 20.9% August 20.4% September 15.0% Villiersdorp July -13.8% August -11.5% September -39.7% Tesselaarsdal July 54.5% August 47.8% September 40.0%	A Water Losses Reduction Team will be established at each town with all role-players, an assessment will be done to find the possible causes for water losses, an Action Plan will be compiled for implementation to address water losses in each of the towns. Teams were already established at Grabouw and Botrivier. A draft Water Losses Policy is in process to be approved by Council to keep each role-player accountable for its role regarding water losses.	18%	18%	33%	R	The actual performance and portfolio of evidence is valid, accurate and complete.	Due to the significant weather conditions that resulted in major storms and flooding that damaged roads infrastructure the accessibility to towns were hampered due to unforeseen and avoidable circumstances.
TL50	Community Services	Basic services for all	Spend 95% of the project budget approved for the Construction of DLTC in Grabouw by 30 June 2024 {(Total actual expenditure for the project/Total amount budgeted for the project)x100}	% budget spend	0%	Capital Expenditure Report	Last Value	Percentage	95%	0%	Basic Service Delivery	**Target not Achieved:** The tender for the construction of the DLTC served at the BSC on the 11th of September and was sent back requesting more information regarding the cost determination/estimations from the IX Engineers. Thus no expenditure on the project.	We are currently awaiting the outstanding information from the engineers and once the information is received the tender will be submitted to BSC again whereafter expenditure will commence.	10%	10%	0%	R	No Performance	The tender was submitted and updated cost estimates were requested by BSC.
TL51	Community Services	Improve the social environmental fabric of TWK community	Complete the construction of the hop on/drop off facility in Grabouw by 30 June 2024		0	Completion certificate	Accumulative	Number	1	0	Basic Service Delivery			0	0	0	N/A	N/A - No Performance	Not applicable

Overall Summary of Results

N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected period.	1
R	KPI Not Met	0% <= Actual/Target <= 74.999%	2
O	KPI Almost Met	75.000% <= Actual/Target <= 99.999%	0
G	KPI Met	Actual meets Target (Actual/Target = 100%)	0
G2	KPI Well Met	100.001% <= Actual/Target <= 149.999%	2
B	KPI Extremely Well Met	150.000% <= Actual/Target	1
	Total KPIs:		**6**